

<b>1. Project title</b>
Strengthening Management Capability of Medical Staffs for Quality and Safety in Healthcare to accelerate hospital-wide cooperation in Vietnamese hospitals
<b>2. Country name</b>
Vietnam
<b>3. Background</b>
<p>In Vietnam, increasing risk of incidents and accidents in healthcare would be the result of increasing complexity of healthcare due to rapid progress of medical technologies. Since 2013, hospitals in Vietnam have established quality management departments (QMD) and quality management network (QM network) which consists of one staff from each department.</p> <p>In the first stage of hospital quality management and patient safety (HQM/PS) in Vietnam, NCGM supported head and vice-head (doctors etc.) of QMD to (1) strengthen their management capability, (2) networking among healthcare providers in Vietnam and (3) opportunities to share practical experiences of HQM/PS. However, solid cooperation between QMD and HQM network is the next issue that further promote efforts on HQM/PS in Vietnamese hospitals. In Japan, nurses actively work for hospital-wide efforts on HQM/PS. So nurses in each department could take a key role to connect QMD and each department to materialize such hospital-wide cooperation for HQM/PS. However, in Vietnam, roles of nurses and co-medical other medical staffs in efforts of HQM/PS and HQM network are still unclear. To strengthen HQM network, nurse's and other medical staff's management capability and discussion on "How QMD and nurses could cooperate for efforts of HQM/PS?" are necessary. Japanese experiences could be used as a good reference for Vietnamese nurses and other co-medical staffs.</p>
<b>4. Objective</b>
To train nurses and co-medical staffs who are expected to be core staff to assure quality and safety in healthcare and to strengthen hospital quality management network in Vietnamese hospitals. The project offers opportunities of (1) a training for quality and safety in healthcare, (2) discussions on how to strengthen hospital quality network in trainee's hospital in Vietnam and (3) sharing practical experiences in Vietnam forum. Hospital-wide cooperation by HQM network will be enhanced in the selected hospitals in Vietnam.
<b>5. Program outline</b>
<p>1. A training course in Japan offers (3) an opportunity to consider affordable plan to strengthen hospital quality network in participants' hospital, with introduction of (1) skills and culture of quality management and patient safety in Japan and (2) application examples from hospitals in Japan.</p> <p>2. "Vietnam forum on hospital quality management and patient safety" offers an opportunity for graduates to share progress of their action plans after going back to their organization (hospital etc.).</p>
<b>6. Implementation structure</b>
6-1. Japanese side
<ul style="list-style-type: none"> <li>•Quality Team, Bureau of International Health Cooperation, National Center for Global Health and Medicine, JAPAN</li> <li>•Center Hospital, National Center for Global Health and Medicine, JAPAN</li> </ul>
6-2. Counterpart country side
<ul style="list-style-type: none"> <li>•Collaboration Center of National Center for Global Health and Medicine in Viet Nam</li> <li>•Medical Services Administration, Ministry of Health Viet Nam</li> <li>•Hospitals in Viet Nam</li> </ul>

<b>7. Indicator</b>	
7-1. Output	<p>1. Six-Eight participants join the training course in Japan. Action plans are developed for strengthening hospital quality management network between Quality Management Department (QMD), Nursing Department and each department.</p> <p>2. At least five among eight graduates attend Vietnam Forum on HQM/PS. Graduates share progress of action plans developed in the training course in Japan and discuss “What are roles of nurses in HQM network?” and “How QMD and nurses and co-medical staffs in each department cooperate in HQM network?”.</p>
7-2. Outcome	<p>1. QMD, Nursing Department (and nurses in HQM network) and other Co-Medical staffs in Clinical Department collaborate work for HQM/PS activities.</p> <p>2. QMD conducts training for Nursing Department and nurses in HQM network or QMD's training include roles of nurses and how to promote cooperation in HQM network.</p>
7-3. Impact	<p>Network is established fro graduates to exchange opinions and information based on their practical experiences in hospitals. The network promote sharing and learning between graduates especially by good cases for efforts on HQM/PS, nurses and co-medical staffs roles in HQM/PS and hospital-wide cooperation in HQM network. As a result of these activities, hospital-wide cooperation for HQM/PS is expected in Vietnamese hospitals.</p>
<b>8. Main activities</b>	
8-1. Training in 2019	
1)	Preparatory activities from May to August in 2019
2)	One training course on quality management and patient safety in Japan in July, 2018
3)	Vietnam forum on hospital quality management and patient safety including hospital tour in September or October, 2019
4)	Wrap-up activity in December, 2019